

Soluna Connection Call Suicide Prevention Coalition



Celeste Gasio
Customer Success Manager - Southern California
cgasio@kooth.com



Juan Madrigal
Senior Customer Success Manager - Southern California
imadrigal@kooth.com



What part of elementary school do you wish you could incorporate into your adult life?

Share in the chat!

- 1. School spirit days
- 2. Double recess + snack time
 - 3. Arts & crafts

Agenda

O1 Introductions O2 Our "Why" O3 Kooth & Soluna

O4 What's Next?

Your Dedicated Customer Success Managers

Hi! I am Celeste Gasio

Here every step of the way to...



- Support ongoing engagement and usage of the Soluna app
- Set and track your goals for partnering with Soluna
- Share your feedback with the Soluna team



Please share your...

Name

Role

Kooth in California: Integrated Care

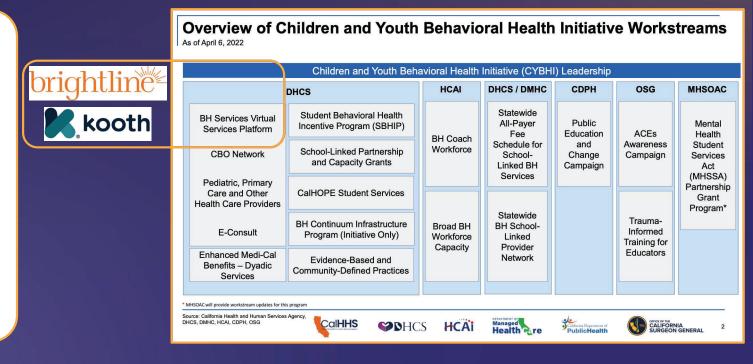
- Selected from over 450 vendors
- Funded by DHCS
- Behavioral Health Virtual
 Services CYBHI

BrightLife Kids

(Brightline): 0 - 12

Soluna (Kooth): 13 - 25

1 of 15 workstreams





BrightLife Kids A CalHOPE program by Brightline

Serving families with children ages 0-12

Visit us at **brightlife.kids**



For additional information on BrightLife Kids, please reach out to ce@hellobrightline.com and a member of their Engagement Team will reach out!

Transforming Youth Behavioral Health Over 20 Years

Kooth UK

Founded over 20 years ago

Over 1 million hours of professional support

11 million youth aged 10-25 access to mental wellness resources



User Research Drives Our Product

Research teams dedicated to engaging with our users

Everything from app design to supports offered



Self-Guided Resources



Community Support



Behavioral Health Coaching





SolunaApp.com



Universal Support and Referral Network





Diagnosis & Clinical Intervention

Higher Acuity Needs: -Searchable Repository

- -Care Navigation
- -Crisis Resources
- -Closed loop care





Universal Support for 13 - 25 year olds

Sub Clinical Model

Emphasis on prevention & early intervention

Intention:

To empower users with tools they need to navigate challenges

Working to provide comprehensive care



Soluna integrates seamlessly with existing services, acting as a central hub to triage and treat users (sub-clinical) as well as improving access to the State's behavioral health ecosystem.

Safety first: Mitigating risks and respecting privacy



In-app Support

Pre-Moderation

allows risk
identification and
triggers practitioner
intervention

Monitoring Risk

Anonymous model

fosters secure
environment for users
to be themselves and
for empathetic
engagement with
practitioners

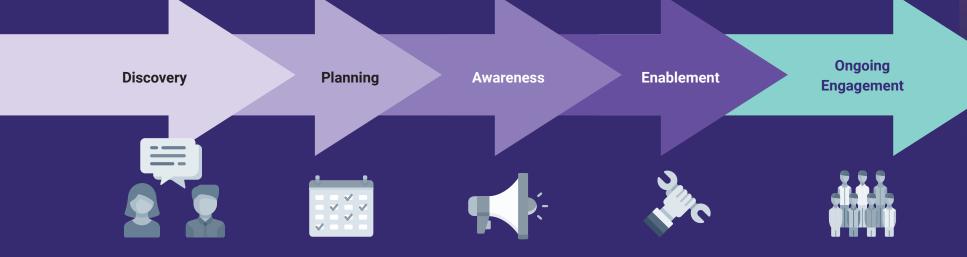
Crisis Response

Full adherence to federal and state reporting and regulatory guidelines

Focus: Autonomy & Empowerment of the User

Guided support from our team makes it easy to be a part of the solution.











Soluna's Benefits

- Available 24/7
- No Cost
- Safe and Confidential
- Professional
 Help and Peer
 Support





Caregiver Tips

What should you do next? *** Ask if they've heard about Soluna

- Ensure a safe and non judgmental space for discussions
- Have an open and supportive talk about mental health
- Suggest integrating Soluna into daily/weekly routines
 - Journaling in the am or pm
 - Mood tracking
 - Setting and tracking goals
 - Exploring constellations of support



Educator Tips

What should you do next?

Embed Soluna for Youth Empowerment

- Raise awareness of Soluna
 - Hold a Soluna Day for Students
 - Promote digitally and on campus
- Make Soluna part of School & Classroom Culture
 - 24/7 Safe Space
 - Journaling & goal tracking
 - "Waiting room" for guidance office



Tips for Your Organization

What should you do next?

- Raise awareness of Soluna
 - Promote onsite and digitally
 - Introduce & demo directly to youth
- Make Soluna a part of your culture
 - 24/7 Safe Space
 - Goal setting & tracking
 - Journaling
 - Embedding into programs & activities



What's Next?

- ☐ Schedule Event
- Overview Email to Come!
- Attendees for Kickoff Call







Thank You!

Contact me if you have any questions or are interested in partnering with Soluna!

Celeste Gasio
Customer Success Manager - Southern California
570-243-9856 | cgasio@kooth.com

Learn More at:

Questions:

General Inquiries:

SolunaApp.com

USCustomerSuccess@kooth.com

contact@kooth.com